



March 9, 2020

ATTN: All Customers

RE: COVID-19

Creative Food Ingredients (CFI) is aware of the mounting presence that COVID-19 is playing on the global stage, and we fully understand the possible implications when it comes to the safety, not only of our personnel, but the food products that we provide, the inherent quality thereof, and the consistency of supply. CFI has a pandemic policy in place, and those measures are being carefully monitored relative to the potential risks at hand.

As for our product supply and the raw materials required for our operation, the majority of our input material is sourced locally, and the majority of our suppliers are domestic North American based. Our supply chain team members have heightened their level of communication and preparedness with our raw material providers. Any concerns on continuity of supply will be brought within upper management immediately, and wherever necessary.

CFI continues to manage a healthy finished goods inventory of certain high volume products. Should you wish to review your position with your local sales representative, please do so at your earliest convenience. In addition, if longer term provisions are a concern, we would certainly recommend the placement of orders beyond your typical replenishment cycle.

CFI wishes your organization equal success in mitigating all necessary risks, and please feel free to contact our team with any specific needs or additional concerns.

Sincerely,

CFI Management